The Lighthouse Guide to Working with Young People

Supportive & Caring Relationships

- Having a professional relationship with our young people where they feel that they can trust us and that we support them

Importance of Peers

- Creating a space where young people can engage positively with peers, be motivated by peers and feel safe with peers as co-client

Respectful Engagement

- Respecting and empowering our young people by listening to them, believing them and encouraging them

Dealing with Racism

- Recognise and acknowledge experiences of racism- talk with young people about it
- Work with staff and agencies to address racist thinking and practice

Information & Clarification

- Provide young people with clear and accessible information in regards to services, formal procedures, charges and programs

Agency & Empathy

- Encourage positive change by involving young people in service delivery
- Be empathetic and understand each young person's circumstance

(For further information in regards to poster content, please email Ines Zuchowski <ines.zuchowski@jcu.edu.au>)

JAMES COOK UNIVERSITY AUSTRALIA

TAIHS Townsville Aboriginal & Islander Health Service